



# I-SERVE SOLUTIONS

Leadership, Innovation and Customized Solutions

ICT PROFESSIONAL SAP RESOURCE SERVICES

COMPANY PROFILE



**Physical:** Kenilworth, Cape Town

**Tel:** 084 317 5956

**Email:** [natasha@iservesolutions.co.za](mailto:natasha@iservesolutions.co.za)

**Website:** [www.iservesolutions.co.za](http://www.iservesolutions.co.za)

**Directors:**

**Mrs Natasha Isaacs-Chacon (Managing)\*HDI**

## Background

I-Serve Solutions (PTY) LTD was formed as a 100 % wholly female owned ICT Service Provider, providing Professional SAP and IT Resources, implementation and Support Services. We provide SAP Resources across the various specialization areas. We are 15 years in existence.

Our portfolio of talent is created specifically to help address budgets, timelines, IT preferences, and industry requirements, where competence is of utmost importance.

The company formed is a 135% level 1 BBBEE rated company and woman owned

## Our Vision

To be a world class renowned female owned ICT company, by providing professional ICT services, ICT skills and specialists skills to mid and large scale organizations and to enhance the realization of BEE (Black Economic Empowerment), within the ICT Sector.

## Our Mission

To plan, design and implement IT strategies and solutions to meet the requirements of our clients. By providing top class service delivery and engaging in long lasting relationships. To provide world class ICT Resource Services to enhance strategic business operations.



# Industries We Serve

Retail Sector

Provincial and Local Public Sector

Education

National Government

Oil and Gas

Communication

Transport

Telecommunications

Automotive

Logistics

Utilities

Health

## **Professional SAP and IT Resource Services**

SAP ERP Resources	SAP FI/CO
SAP MM	SAP Business Analysts
SAP SD	SAP Testers
SAP ABAP Developers	SAP BI Specialists
SAP Project Managers	SAP CRM
Business Analysts	Solution Managers
Network Engineers	Quality and Assurance <b>Testers</b>
Telecommunication Technicians	Desktop Support Technicians

# CERTIFIED SAP CONSULTANTS

### SAP ABAP Consultants

ABAP (Advanced Business Application Programming) is one of the many application-specific fourth-generation languages. A platform that enables large corporations to build mainframe business applications for materials management and financial and management accounting. It is also intended to be used by SAP customers to enhance SAP applications – customers can develop custom reports and interfaces with ABAP programming.

### SAP CRM Consultants

SAP Customer Relationship Management (CRM) software provides businesses with everything necessary to manage new customers and long-term clients. Designed to maximize the effectiveness of the interactions between companies and their customers, SAP CRM is comprised of several tools that streamline customer-oriented tasks. By utilizing these task-specific tools, our consultants work with companies to increase the efficiency and effectiveness of a business' efforts to establish relationships with new clients while retaining valuable long-term customers. With a great deal of configuration capabilities, SAP CRM is utilized by countless companies in a wide range of different industries. Having configured SAP CRM software

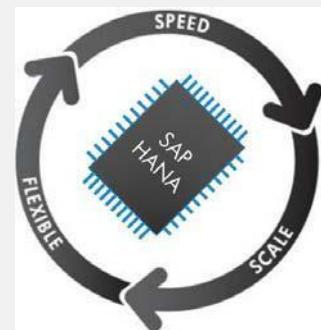
SRM. To learn more about the benefits of SAP SRM, or to receive a free consultation, contact us today.

I-Serve Solutions is fully committed in growing its SAP Practice within the organization and the company will be investing in growing and developing skills in the following areas:

SAP Business Suite (**Portals, SEM, BW, CRM** Industry Solutions (IS-U/CCS) Utilities and **Banking**

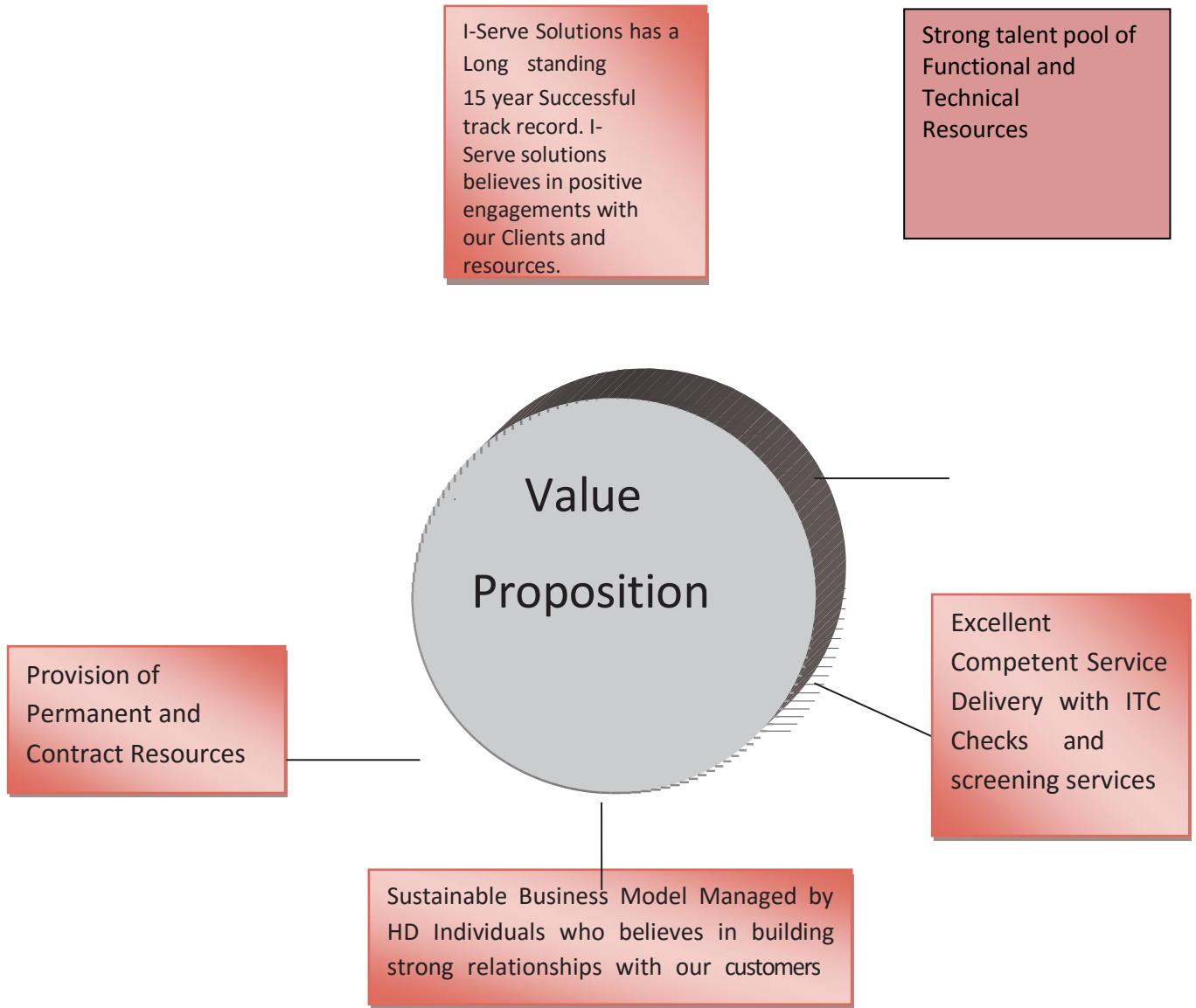
I-Serve offers the following **SAP** Solutions:

- Billing and Revenue Management (IS-U) & CRM (Customer Relationship Management) Business Intelligence
- Mobile & Cloud solutions based on HANA Enterprise
- Performance Management
- HR Transformation and Talent Management Supply Chain Management



Competitive Rates  
and Pricing

Why Engage I- Serve Solutions as a Strategic Partner



WIN-WIN Partnership

## **BEE Certificate - I-SERVE SOLUTIONS**

### **BLACK ECONOMIC EMPOWERMENT**

ISS is a Black Woman Owned (BWO) company.

The company is managed by HDI's (Historically Disadvantaged Individuals).

The shareholders of I SERVE SOLUTIONS are individuals of the previously disadvantaged communities. ISS is classified as a QSE.

**BBBEE ACCREDITATION** ISS has received a BBBEE Verification Certificate by the BEE Rating Solutions company  Agency. Received a procurement recognition level 1. The company is also classified as a BWO (Black Women) company.

### **I -SERVE SOLUTIONS BEE CERTIFICATE**

**This can be provided on request**

## BBBEE ACCREDITATION

**I-Serve Solutions** has received a BBBEE. The company has received a procurement recognition level of 135%. The company is also classified as BWO (Black Women Owned) company. Key highlights of **I-Serve Solutions** BBBEE status are as follows:

- ✓ Generic Scorecard – ICT Sector Codes
- ✓ Level 1 Contributor to BEE
- ✓ 100 % Black Women Ownership
- ✓ 100% Black Owned
- ✓ 100% Black Managed
- ✓ Value Adding Supplier
- ✓ BEE Procurement Recognition Level – 135%

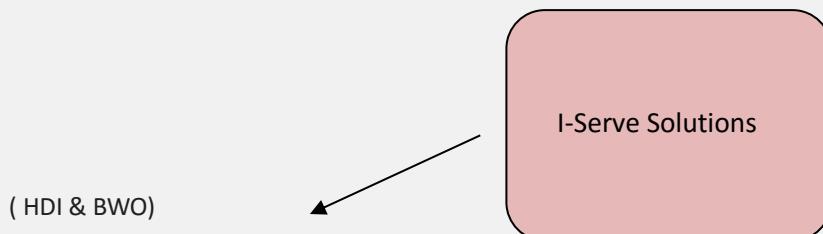
# I-Serve Solutions

## Shareholding Structure

- 100% black woman owned

### I-Serve Solutions Current Shareholding

Mrs Natasha Isaacs- Chacon



Hold a BA degree in Industrial

Psychology and Information Science

from the University of Johannesburg.

\***HDI** Historically Disadvantaged Individual



**THANK YOU FOR AFFORDING US THE OPPORTUNITY  
TO PRESENT OUR COMPANIES CREDENTIALS TO YOU.**